

**malomatia**  
excel with IT

# HEALTHCARE SERVICES

Information Systems - Ambulance Service



## Business Objectives

- › Modernization of the communications infrastructure for improved resource management, planning and control
- › Sharing of Pre-hospital Electronic Patient Record System (EPR) with HMC Cerner as part of National Patient record.
- › Improving management of Ambulance Service Resources/Assets
- › Capturing actual working hours, measuring and translating to payments
- › Refining Supply Chain and Distribution processes

## malomatia's Role

- › Manage the implementation of Ambulance Service Information System including Rostering, Fleet management , Computer Aided Dispatch and Electronic Patient Record systems
- › Business Requirements Management, System Integration, Testing and Quality Assurance
- › Business Intelligence Operational and Performance Reporting
- › ITIL Service Management Processes
- › Planning and design for eBusiness Enterprise Supply Chain Solution
- › Biometric Finger printing for Time Management Solution

## Results Achieved

- › Sharing of patient's medical record, uniting the information held on a number of systems from the pre-hospital setting.
- › Ability to forward schedule resources for up to three months, reducing the overall effort to create staff rosters and the calculation of overtime payments .
- › Tracking management and distribution of ambulance resources including the creation and transfer of clinical pre-packs.