eService Platforms and Architecture
ictQATAR

BUSINESS OBJECTIVES

ictQATAR has envisaged to architect, design and implement an e-services platform to deploy services of various ministries covering service categories such as: government-to-citizens, government-to-business, government-to-government and government-to-employees.

malomatia's ROLE

- Service Oriented Architecture enablement of the existing e-services using the industry best practices
- Architect the e-Services platform to utilize the next generation cloud
- Provide the e-Services Platform to ministries and government agencies
- Implement a governance advisory board to govern the standards and policies
- Build the shared services for citizens, business and government agencies
- Resolve issues like performance; ambiguous errors with the e-Services with enhance exception and error management common services
- Provide a unified shared services platform for e-services based on industry standards and best practices

RESULTS ACHIEVED

Assessment phase is completed and all e-services AS-IS documents were delivered and signed-off

High Level Design Phase is completed and the service profiles for all e-services were delivered in addition to the Consolidated Service Model

Platform Solution Recommendation Report and Solution Architecture were delivered and signed-off